

IDAHO PSAP STANDARDS & TRAINING COMMITTEE

OFFICIAL MINUTES

A video/tele-conference meeting of the Idaho PSAP Standards & Training Committee was held on March 2, 2021. The committee was unable to meet in person due to the COVID-19 restrictions.

Commencement

Chair Kevin Haight called the meeting to order at 10:00 a.m. MST. A quorum was present

Members Present:

Kevin Haight, Idaho State Police
Lynn Parker, Jefferson County SO
Charlene Holbrook, Post Falls PD
Cullin Sherman, Madison County SO
DeAnn Taylor, Cassia County SO
Erin Hidalgo, Bingham County SO
Stephanie Harris, Pocatello PD
Carmen Boeger, Nampa PD

Members Absent:

Kelly Copperi, Valley County SO
Trisha Marosi, Idaho State Police
Wendy Berrett, Whitcom
Roxanne Wade, Canyon County SO

Others Present:

Cassie Owens, Ada County 911, Idaho APCO/NENA Chapter President
Dave Taylor, City of Lewiston/Nez Perce County 911 Coordinator

Consent Agenda

Committee Financial Report: Wendy Berrett was not present, Committee Financial Recap given by Kevin Haight from previous report. Balance through March 2, 2021- Travel/Training - \$22,799.80

Information Agenda:

ECO Academy Curriculum Revisions/Status Update

Kevin Haight advised that Susan Brushey from Idaho POST sent a revised presentation, PP and outline for Public Safety Technologies Block out for review and editing, additional updates for NGen911 will be added.

Updates have been completed by Erin Hidalgo, and Cassie Owens and Teresa Apodaca contributed to the TTY portion of the Public Safety Technologies Block and suggestions were forwarded to Susan Brushey.

Cassie Owens shared she has been working on the Suicidal Caller Curriculum with Belinda Dalrymple a Clinician with Mobile Crisis. Adding this component to the curriculum will serve dispatchers well. Review of the Health/ Stress & Nutrition Curriculum has also been done and it is believed separating this into two blocks of instruction would be beneficial. Cassie Owens worked with Cameo Atkins with Ada County Paramedic Training Lieutenant on First Responder Resilience Training and it has been submitted for review.

Erin Hidalgo and Cassie Owens both advised there still some redundancy in the curriculum. Further review will be needed to condense and merge information.

Kevin Haight brought up that it is the responsibility of the PSAP Committee to review and revise the curriculum from time to time per IDAPA Rules, so review and updating will be an on-going process for the committee.

Action Agenda

Virtual / Asynchronous Trainings

1. Q1 2021 – Trauma and PTSD training with Dr. Christen Ann Kiesel has been a huge success. Cassie Owens attended and suggested this type of class should be taught face-to-face. Kevin Haight suggested her class be part of the PSAP Conference.

2. Virtual Training – Motivations Classes have closed and were well received. Stephanie Harris will get evaluations to PSAP Committee.

It was agreed that this was a great way to continue training all of the PSAP centers.

2021 Conference – Boise Riverside Hotel – October 18-20, 2021

Kevin Haight shared that reservations for the Riverside Hotel for October 18-20, 2021 were in place and a decision as to hold the conference should be made. He had reached out to Ron and Jill Plush, who were confirmed keynote speakers and scheduled for long session on Day 2. Kevin shared that the Plush's were only charging airfare and due to Covid-19 they are estimating air fare was only going to be \$600 total round trip. Kevin suggested that an additional donation could be made if conference is held. Dr. Michelle Lilly is also confirmed for Day 1, Keynote speaker and long session.

Conversation whether or not to push forward with the in-person conference was started. Lynn Parker believes things appear to be calming down and would like to have a positive attitude and push forward. Carmen Boeger shared this feeling and wants to remain positive about the future. Kevin Haight agreed that having a positive attitude is critical and would like to move forward. If the situation changes we can accommodate.

There was discussion and concern expressed regarding late start and availability of sponsors and Trisha may require some assistance. Many of the speakers from last year advised they were willing to participate this year.

Kevin shared that preparation for the Technical Track was unknown and John Joseph from Datamark was not present. Cliff Peck from Alster Communications contacted Kevin and requested information about participation and expressed interest.

Motion: DeAnn Taylor moved, and Erin Hidalgo seconded that the PSAP Standards and Training Committee move forward with planning in-person training conference to take place on October 18-20, 2021 in Boise, ID. The motion passed.

All roles will remain the same as in years passed. Kevin Haight advised he would reach out to Trisha Marosi regarding vendors. Breakout sessions will need to be scheduled.

Future Meeting:

April 8, 2021 10:00 a.m.-3:00 p.m. In person
Meeting will be held at ADA County Communication Center
Lucky Peak Rm, 945 E Pine Meridian, ID
Go-To meeting will be used for those that are not able to make the in-person meeting.
Kevin will send out agenda

Open Forum/Discussion

DALF Videos: Pocatello PD and Canyon County SO currently have training videos.

TERT Initiative: Kevin shared movement regarding proposed Idaho TERT initiative, there is draft of the initiative that is being reviewed by Kevin Haight, Craig Logan and Brian Shield. The Statewide Interoperability Coordinator (SWIC) wanted to model the program after other states that have an active TERT Program and are successful. A committee will need to be formed and with the focus on training, and requirements. The draft document is a substantial carbon copy of Texas' program.

Texas Program was suggested due to:

1. Active TERT Program and it is successful. Not all programs are successful
2. Political Landscape of Texas is Similar to Idaho and fit expectations of the Sheriff's Association.

There will be a meeting Thursday March 4, 2021 and this topic may be brought up. Craig Logan had brought up that members of the PSAP committee would make up the TERT Committee. Kevin said that he pushed back a little on this due to the workload that the PSAP Committee already has.

The topic was then open for discussion.

Erin Hidalgo suggested that another committee be formed and it be opened to other ECO's in the state so that it is not just the PSAP Committee contributing, especially since the PSAP Committee still needs to pursue the required state wide EMD as promised. The TERT Program is a good program and will be a good addition to the State resources.

Kevin shared that on direction of Idaho Office of Emergency Management, Brad Richy, has given approval to explore the program. Incidents have occurred where it would have been helpful and created efficiency if the program would have been in place, centers sharing resources and personnel. Providing examples of these types of incidents would be helpful when presenting to Chiefs and Sheriffs.

Senate Bill 1149 – Broadband, Municipality Powers –

Dave Taylor encourage support of Senate Bill 1149, this bill will expand and build out broadband infrastructure. Brad asked that PSAP members reach out to your legislator and ask for support. Bandwidth is needed in rural areas to support further growth. A 35minute update from Imagine Idaho, which is a grassroots organization, will available at 1130 MST on 3/2/2021. The bill has been received positively, house bill H0127 is through committee and it is an associated bill to the establish Idaho State broadband task force, to oversee all initiatives across the state.

Erin shared, all positions full at Bingham County SO and everyone is off training, former dispatcher may be returning and last position filled.

Adjourn

MOTION: Lynn Parker moved, and Carmen Boeger seconded that the meeting adjourn. The motion passed.

Meeting adjourned at approx 1115hrs. on 3/02/2021