
Unit 4:

NIMS Coordination Review



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Visual 4.1

Unit Terminal Objective

Explain the respective roles and interconnectivity of the NIMS command and coordination systems in coordination.



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Visual 4.2

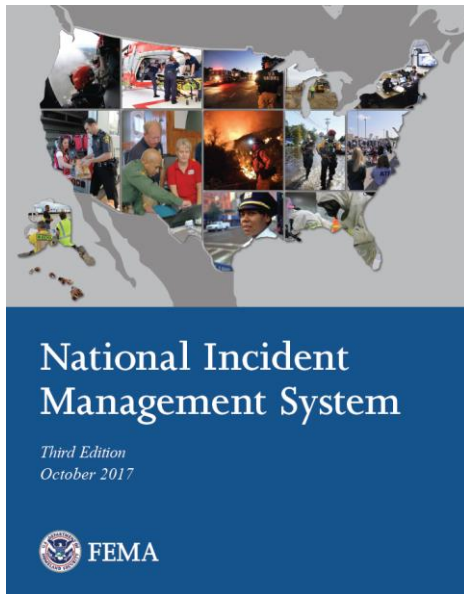
Unit Enabling Objectives

- List the four NIMS command and coordination systems: ICS, EOC, MAC Group, and JIS.
- Explain the role of the Senior Official and the MAC Group.
- Explain the functions of an EOC.
- Define the roles of the JIS, JIC, and PIO.
- Explain how information will be gathered, analyzed, and shared between the ICP, the EOC, and the MAC Group.
- Given a scenario, identify jurisdictions, agencies, structures, and activities involved in coordination.



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NIMS Components Review



Resource Management

Command and Coordination

Communications and Information Management

Incident Command System

Emergency Operations Center

Multiagency Coordination Groups

Joint Information Systems

NIMS Management Characteristics

14 foundational characteristics of incident Command and Coordination under NIMS:

- Common Terminology
- Management by Objectives
- Manageable Span of Control
- Comprehensive Resource Management
- Establishment and Transfer of Command
- Chain of Command and Unity of Command
- Dispatch/Deployment
- Modular Organization
- Incident Action Planning
- Incident Facilities and Locations
- Integrated Communications
- Unified Command
- Accountability
- Information and Intelligence Management

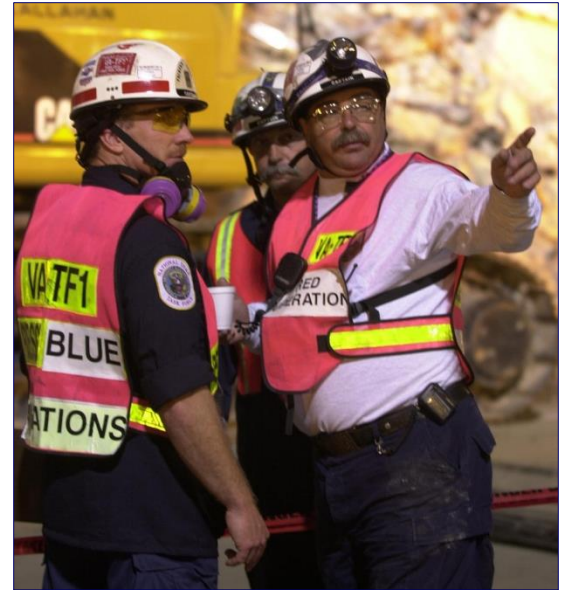


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Command

Command: The act of directing, ordering, or controlling by virtue of explicit statutory, regulatory, or delegated authority.

Who has the explicit authority for the management of all incident operations?



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Visual 4.6

Coordination

Multiagency coordination is a process that allows all levels of government and all disciplines to work together more efficiently and effectively.



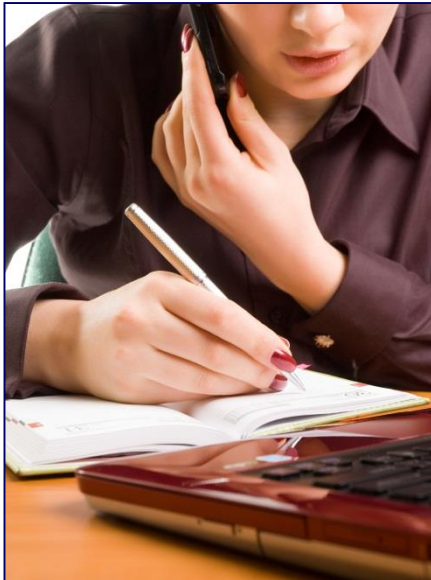
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Visual 4.7

From Simple to Complex

Coordination:

May be as simple as a teleconference, or



May require an assembled group and associated support systems.



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NIMS Describes Systems...Not a Facility



On-Scene Command



Emergency
Ops Centers/
Dispatch



Resource
Coordination
Centers

NIMS Command and Coordination



Coordination Groups



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NIMS Coordination Elements

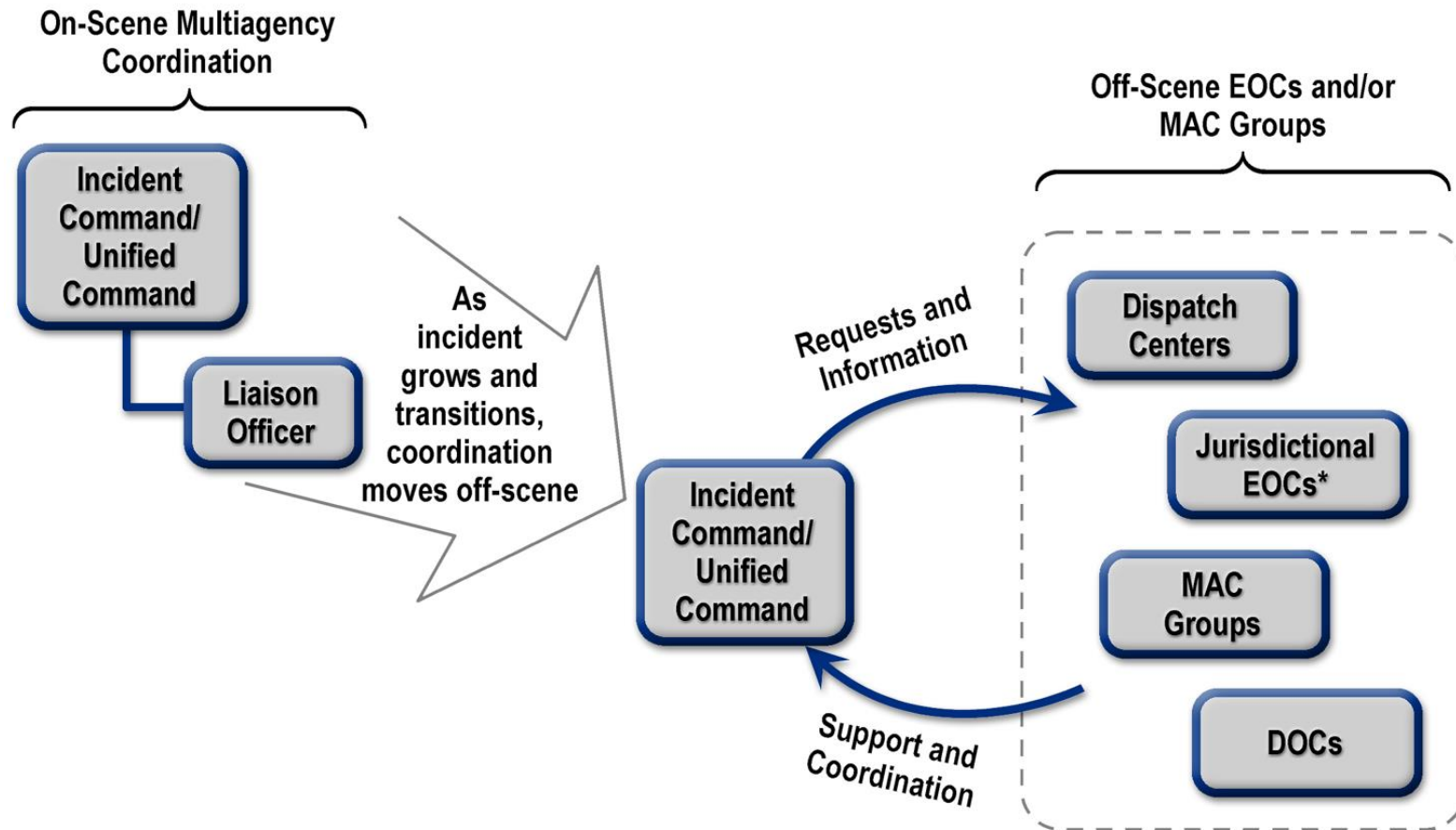
Elements include:

- Incident Command Structures
- MAC Groups
- EOCs
- JIC
- DOC
- Fusion Centers
- Dispatch Centers



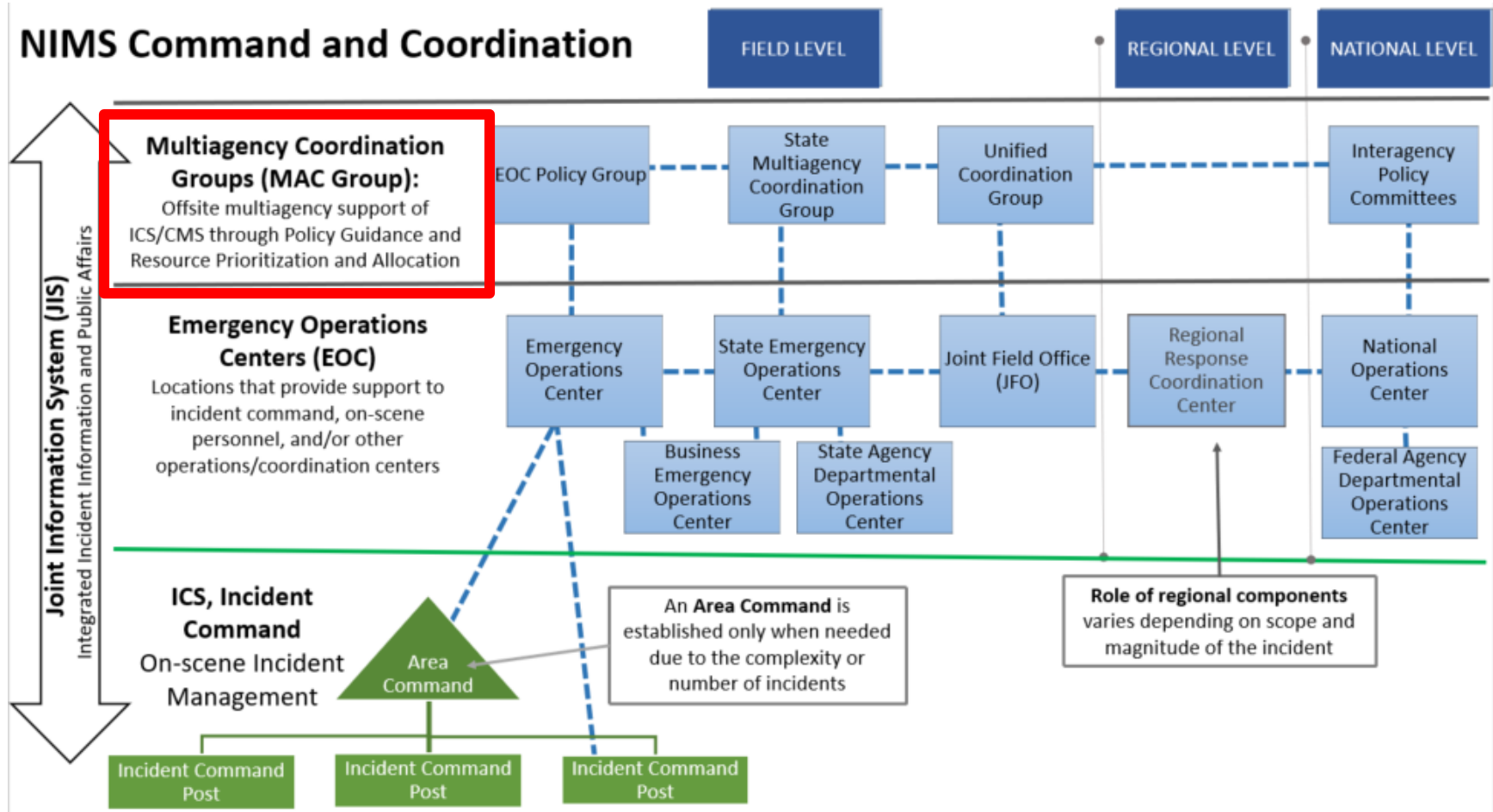
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Interconnectivity of NIMS Command and Coordination



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MAC Group



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Visual 4.12

Senior Officials' Roles & Responsibilities

- Provide policy guidance on priorities and objectives based on situational needs and the Emergency Plan.
- Oversee resource coordination and support to the on-scene command from EOC or through dispatch.
- Delegate authority for on-scene operations from Senior Official to IC.



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Delegation of Authority

- May be written (in advance) or verbal and include:
 - Legal authorities and restrictions.
 - Financial authorities and restrictions.
 - Reporting requirements.
 - Demographic issues.
 - Political implications.
 - Agency or jurisdictional priorities.
 - Plan for public information management.
 - Process for communications.
 - Plan for ongoing incident evaluation.



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Operational Priorities

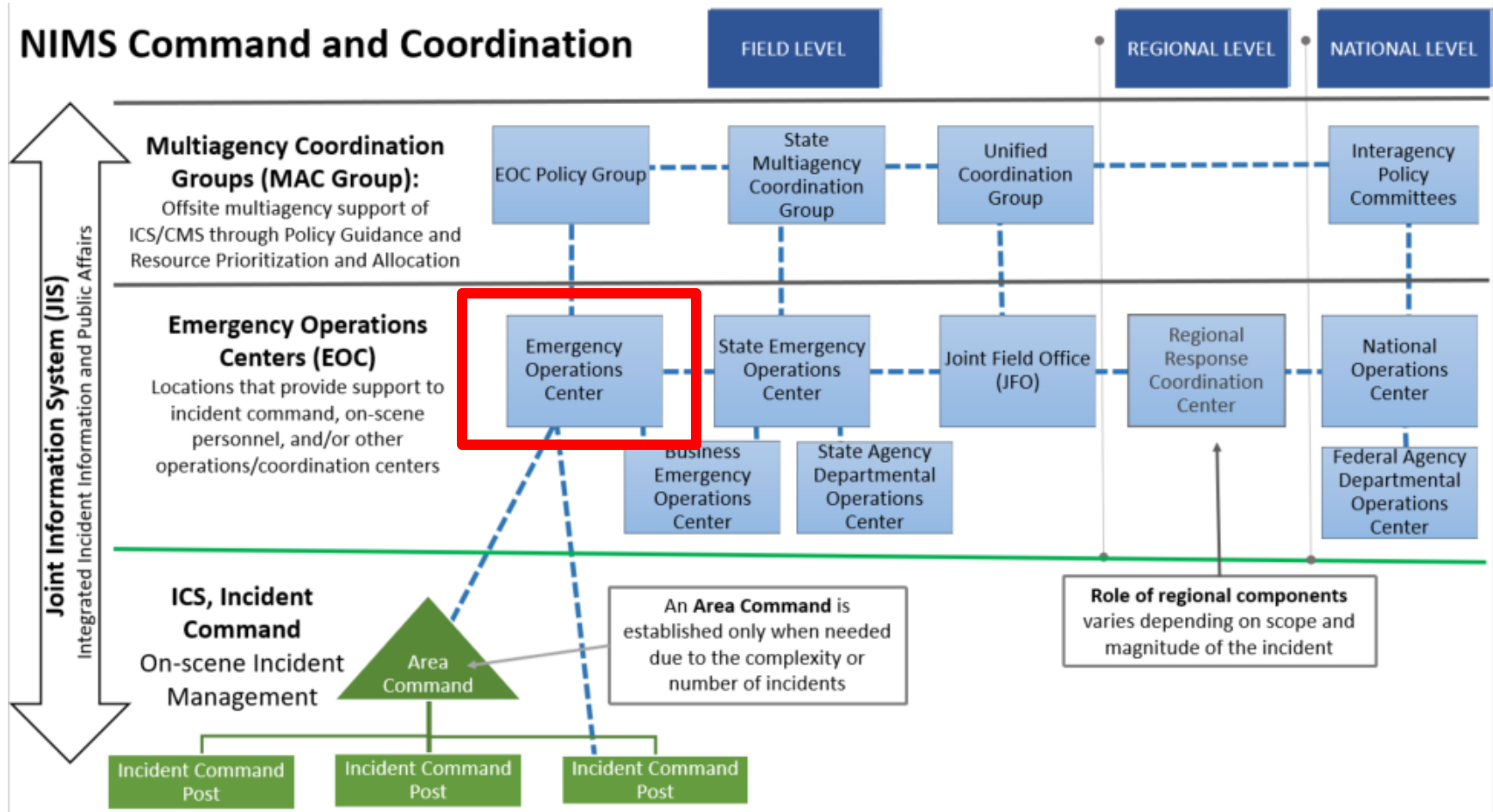
MAC Groups apply priorities at policy level:

- **Save lives**
- **Protect property and environment**
- **Stabilize the incident**
- **Provide for basic human needs**
- **Restore essential utilities.**
- **Restore essential program functions.**
- **Coordinate among appropriate stakeholders**
- **Represent Political, Financial and Legal Concerns.**



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Emergency Operations Centers



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Visual 4.16

EOC Functions

- **Collecting, analyzing, and sharing information.**
- **Supporting resource needs and requests, including allocation and tracking.**
- **Coordinating plans and determining current and future needs.**
- **Coordinating plans to support the Incident Command.**
- **In some cases, providing coordination and policy direction.**



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EOC Organizational Structure

- While EOCs have common functions, their structure will vary between jurisdictions.
- Three common EOC organizational models:
 - ICS or ICS-Like
 - Incident Support Model
 - Departmental.
- Jurisdictions or organizations may choose to use one of these structures, a combination of elements from different structures, or an entirely different structure.



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EOC Skillsets

- **Coordination & Individual Contribution**
- **Leadership**
- **Policy and Direction**
- **Action Tracking**
- **Center Management**
- **Document and Records Management**
- **EOC Facility Management**
- **Finance**
- **Legal Counseling**
- **Organizational Representation**
- **Performance Improvement**
- **Planning**
- **Public Affairs Coordination**
- **Recovery Coordination**
- **Resource Ordering and Acquiring**
- **Resource Sourcing**
- **Resource Tracking**
- **Safety Advising**
- **Situational Awareness**
- **Understand Resource Requirements**



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EOC Benefits

- **Helps establish a shared situational picture.**
- **Simplifies information verification.**
- **Facilitates long-term operations.**
- **Increases continuity.**
- **Provides ready access to all available information.**
- **Aids resource identification and use.**



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Visual 4.20

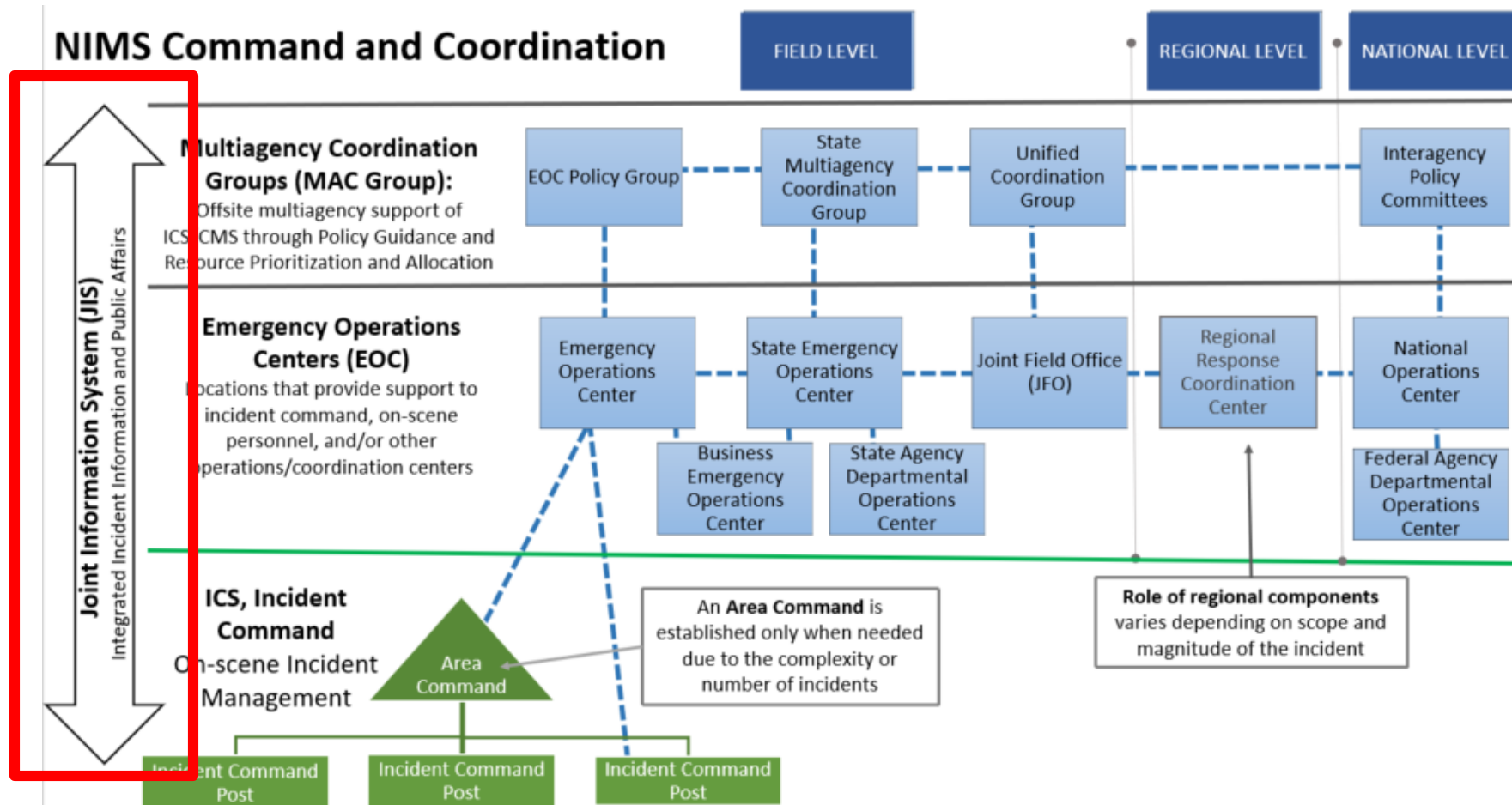
Common IC/EOC Interface Challenges

- **Poor communication and information management systems.**
- **Lack of SOPs.**
- **Inadequate resource management.**
- **Lack of trained, qualified personnel.**
- **Lack of experience in managing catastrophic incidents.**
- **Lack of shared situational awareness.**



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Joint Information System



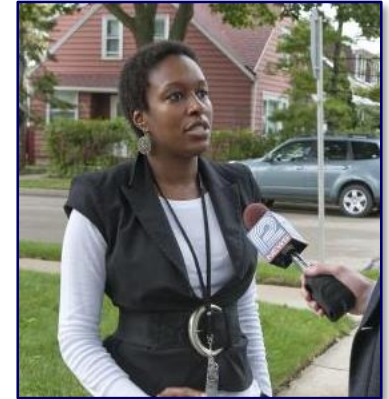
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Visual 4.22

Managing Public Information

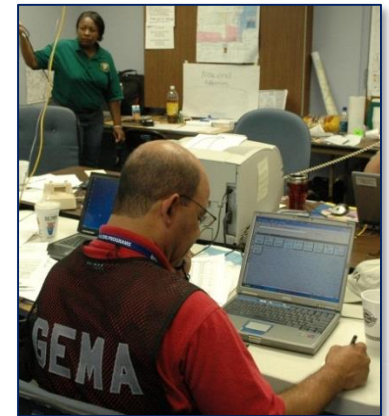
Public Information Officer (PIO):

- Interfaces with public, media and/or with other agencies.
- Collects and disseminates info from media and other public information
- Prepares public information releases for IC/UC, EOC director, or MAC Group clearance.



Joint Information Center (JIC):

- Is a facility that houses JIS operations
- May be established at incident sites, or as components of EOCs.



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Joint Information System

Multiagency Coordination Entities



EOC



JIC

JIC Coordinates:

- Critical emergency information.
- Crisis communications.
- Public affairs functions.



PIO

PIO:

- Represents and advises Incident Command.
- Manages media and public inquiries.



**Agency Executive
& Spokesperson**



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Major/Complex Incidents

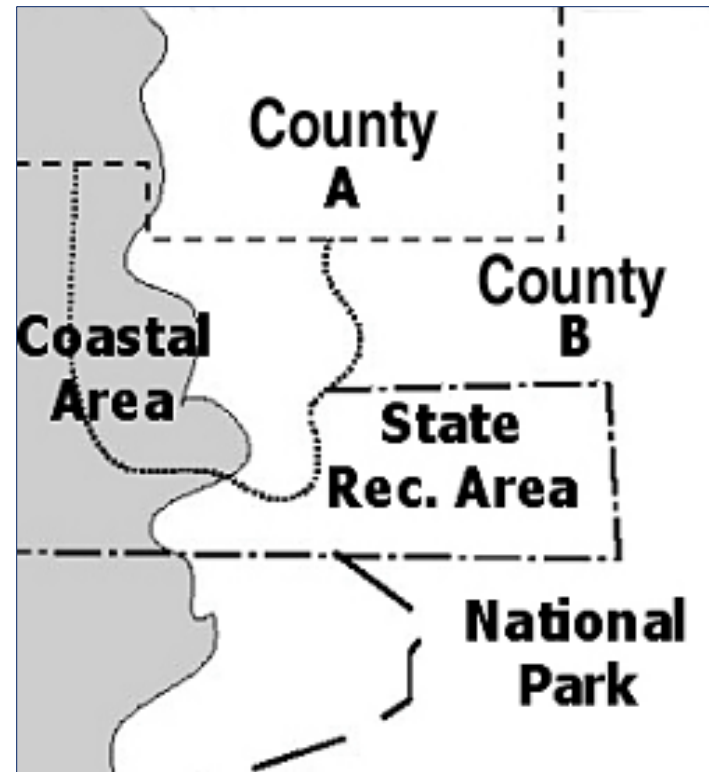
- **Multi-jurisdictional floods, hurricanes, earthquakes, WMD attacks.**
- **May include multiple incident commands and multiple EOCs.**
- **How would coordination of multiple incident locations be accomplished and controlled?**
- **Would command ever pass from an ICP to an EOC?**
- **Are multiple IAPs completed, for each jurisdiction's responders and EOC?**



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Coordination Among Agencies

Situation: A wide-area search is underway for a missing child. The search covers the areas shown on the map.



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Visual 4.26

Objectives Review

1. What are the four NIMS command and coordination systems?
2. What is the role of the Senior Official and the MAC Group?
3. What are the functions of an EOC?
4. What is the role of the JIS? JIC? PIO?
5. How is information gathered, analyzed, and shared between the ICP, the EOC, and the MAC Group?
6. What jurisdictions, agencies, structures, and activities are involved in coordination?



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