

IDAHO PSAP STANDARDS & TRAINING COMMITTEE

OFFICIAL MINUTES

A video/tele-conference/in person meeting of the Idaho PSAP Standards & Training Committee was held on February 1, 2023. The committee members were given the option to meet in person at the Idaho Sheriffs Association conference room 3100 Vista Ave, Boise, or to join the meeting virtually.

Commencement

Vice Chairman Lynn Parker called the meeting to order at 10:02 am MDT. A quorum was present.

Members Present

- Lynn Parker, Jefferson County SO
- Cullin Sherman, Madison County SO
- Casey Van Buskirk, Shoshone County SO (virtual)
- Stephanie Harris, Pocatello PD (virtual)
- DeAnn Taylor, Cassia County SO (virtual)
- Wendy Berrett, Whitcom (virtual)
- Trisha Marosi, Idaho State Police (virtual)
- Beverly Crawford, Kootenai County SO (virtual)
- Marci Williams, Latah County SO (virtual)
- Carmen Boeger, Nampa PD (Ad Hoc Member)
- Erin Hidalgo, Bingham County SO (virtual)
- Jens Pattis, Idaho State Police
- Kelly Copperi, Valley County SO
- Megan Swensen, Fremont County SO (virtual)

Members Absent

- Andy Creech, Payette County SO
- Roxanne Wade, Canyon County SO

Others Present

- Michele Carreras, StateComm (virtual)
- Tabitha Hillsnap-Ranken, Valley County SO
- Dana Hanford, the Sales Group (virtual)
- Tiffany Van Buren (virtual)
- Sherry Glick, Idaho Falls Bonneville County (virtual)
- Kim Chipman and Jamie, Washington County SO (virtual)
- Julie (virtual)

- Kim Caplan, Prepared Live (virtual)
- Luke Waldhart, Prepared Live (virtual)
- Zach Brewster, Prepared Live (virtual)
- AJ Lowther (virtual)
- Brian Shields, SWIC (virtual)

Consent Agenda

Committee Financial Report – Wendy Berrett – Travel and Training balance – \$19,528.71.

Motion: DeAnn Taylor moved to accept the Treasures report. Seconded by Jens Pattis. Motion Passed

Information Agenda

EMS Update

Michele Carreras gave an update. Her boss sent an email titled unanswered ems calls. Stated that 40-50 missed ems calls per day in the state of Idaho. Clarified that PSAPS have to send law enforcement to calls because ems unavailable. He asked Michele to verify any validity to these numbers or where this could be coming from. Response's from attendees was that this is not a common issue normally. Marci Williams stated that this does occur in Latah County due to low staffing of ems, law enforcement does respond but cannot transport, they have to request ambulances from surrounding counties and Washington. A task force has been formed with reps from all 6 districts to investigate and determine EMS issues across the state.

Last Monday was EMS Day at the Capitol. 20 booths were set up, Andy Creech, Roxanne Wade and Michele represented dispatch. It was well organized, they did have conversations with some legislators.

StateComm is receiving about 200 calls a year for tissue donations since the 2013 legislation that allows first responders to report pre-hospital arrival deaths for potential tissue donor. Is making a difference with many people's lives. Michele will email Lynn Parker the legislation, flyers, and sample thank you letter.

Prepared Live Presentation

Luke Waldhart, Kim Caplan, and Zach Brewster with Prepared 911 were on the zoom meeting and gave a live demo of their Prepared Live solution, that is available to all PSAPs for free. This solution is integrated with the RapidSOS Portal, with Single Sign on as well. Both platforms are free, and web based. Ability to start a chat/message session, photo sharing, video sharing, both live and recorded, gps-location sharing, can be started automatically from RapidSOS or manually create session/incident. Can only be initiated by dispatch.

Four paid functionalities add on features are available as well. Inbound text to an agency assigned 10-digit number, real time text, language translation-automatic text translation, and real time first responder sharing.

Luke's contact information, phone (920) 574-8016, email luke.waldhart@prepared911.com contact him

for getting your agency signed up and started, any contract questions, policy samples and any questions.

ECO Curriculum

There was a JTA-Job Task Analysis Committee meeting held where they began to review curriculum and data received to determine final objectives.

Action Agenda

PSAP Budget

Kelly Copperi will follow up with Andy Creech about asking the IPSCC for an increase to the PSAP travel & training budget.

Regional Quarterly Trainings

- Q1 2023 – Dawn Shumway, Ada County Dispatch has confirmed her availability to travel and teach. She has submitted dates she is available. Carmen Boeger will follow up with Dawn on Monday and get a flyer set up with confirmed hosts and locations.
- Q2 2023 – Stephanie Harris is working on a “Swatting Calls” class.
- Q3 2023 – Possibly Nicole Whitaker, Ada County Dispatch. Harry Potter themed ECO training

TERT Initiative

Nothing new to report.

Rule of 80

Kelly Copperi received email update from Jeff Lavey ISA, legislation has been written, just waiting to get on the agenda, to add Dispatch Supervisors to the Rule.

2023PSAP Conference – Boise Riverside Hotel, October 2-4, 2023

Keynotes

Day 2 – Maureen with Motivations. Beverly Crawford received pricing from Motivations, Maureen Diekman. \$1,850 for teaching, booth in the vendor hall, a ticket for the Tuesday night event, and one-night hotel room.

Motion: Casey VanBuskirk moved to accept the offer from Motivations. Erin Hidalgo seconded. Motion passed.

Beverly will forward the contract to Andy Creech.

Budget

Jens Pattis asked about the possibility of a one-day conference ticket option along with the two-day ticket for agencies that can only send employees for one day. Creating the option of charging a one day registration fee of \$25.

Schedule

Erin Hidalgo prepared and presented an updated schedule that would give more dedicated Vendor time for Monday night reception and Tuesday day-one, and not requiring vendors to stay for day-two.

2024 PSAP Conference CDA

The proposed dates for the 2024 Conference are October 7-9, 2024. There is a conflict with Oregon's Conference that is scheduled the same week. There are also conflicts with other states conferences the other weeks of October.

Motion: Kelly Copperi moved to set the conference date for October 7-9, 2024. Stephanie Harris Seconded. Motion Passed.

Future Meetings

- March 1st 2023, Idaho Sheriff's Association.
- April 5th 2023, Idaho Sheriff's Association.
- May 3rd 2023, IPSCC will travel to East Idaho. Sherry Glick offered the conference room at her dispatch center in Idaho Falls.

Adjourn

The meeting adjourned at 12:26 p.m. MDT

Lynn Parker
Committee Vice Chair

Cullin Sherman
Committee Secretary