

# IDAHO PSAP STANDARDS & TRAINING COMMITTEE

## OFFICIAL MINUTES

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A video/tele-conference meeting of the Idaho PSAP Standards & Training Committee was held on February 3, 2021. The committee was unable to meet in person due to the COVID-19 restrictions.

### **Commencement**

Chair Kevin Haight called the meeting to order at 10:02 a.m. MST. A quorum was present.

### **Members Present:**

- Kevin Haight, Idaho State Police
- Carmen Boeger, Nampa PD
- Cindy Felton, Lewiston PD
- Wendy Berrett, Whitcom
- Trisha Marosi, Idaho State Police
- Stephanie Harris, Pocatello PD
- Charlene Holbrook, Post Falls PD
- Lynn Parker, Jefferson County SO
- Cullin Sherman, Madison County SO
- DeAnn Taylor, Cassia County SO

### **Members Absent:**

- Erin Hidalgo, Bingham County SO
- Kelly Copperi, Valley County SO
- Roxanne Wade, Canyon County SO

### **Others Present:**

- Michele Carreras, Idaho State Communications
- Sarah Kipper, Owyhee County SO

### **Consent Agenda**

*Committee Financial Report – Wendy Berrett gave the Committee Financial Report through January 31, 2021 – Travel/Training - \$22,799.80.*

### **Information Agenda**

#### **ECO Academy Curriculum/IDLA**

Kevin Haight shared that the technology class is currently under some revisions.

It was widely believed that the curriculum spent too much time on TTY/TDD information and this portion needs to be reduced. Cullin Sherman said that the Idaho POST training sub-committee is discussing this issue today. Stephanie Harris shared that there is a federal law reference the amount of training that needs to be provided to 911 dispatchers and believes the responsibility falls on each agency to ensure they are meeting the federal law. Stephanie Harris will be sending an email with TTY/TDD relevant information to those working on the technology curriculum.

Kevin Haight shared that those working on the technology curriculum want to enhance the portion that teaches 911 location tracking and tools available to the dispatcher to assist with zeroing in on the callers location. This would include teaching about ALI, how to read quadrants on a cell tower to identify location and more awareness of other tools, such as Rapid SOS.

Erin Hidalgo and Kelly Copperi are working on the ILETS portion as it is believed that this needs to be reduced as well. ILETS training is mandatory for all ECO's and so there is no need to duplicate the training.

## **Action Agenda**

### **Virtual, Asynchronous Trainings** – provided by Moetivations

Stephanie Harris reached out to Moetivations for information reference the attendance of classes and is awaiting this data. Once she receives this information she will be forwarding it to the committee members.

Carmen Boeger said that she attended the first set of trainings and thought the classes had good takeaway information for her and her employees.

### **Q1 – Trauma, Burnout and Resilience Virtual Training – Christen Kishel, Psychologist, PhD**

Charlene Holbrook shared that the first two classes overall went well, however did have some technical issues. The reviews of the classes were excellent. She shared that both sessions were recorded. Roxanne Wade and Lynn Parker will assist with entering training hours into the MTRS system. If they are not available then the hosting agency should make arrangements to get them entered.

### **2021 Conference – Boise Riverside Hotel – October 18-20, 2021**

Trisha Marosi shared her concerns that by January of each year she has usually sent out save the date and vendor information and feels a bit behind at this point. She shared that we currently have approximately \$4,500 from sponsors as WestTek and LifeFlight both left their sponsor fees from last year's cancelled conference.

Lynn Parker asked what the drop dead date was for the hotel and other commitments and Trisha Marosi shared that the contract has been signed with the Boise Riverside Hotel. Kevin Haight said that if the state of Idaho is still under restrictions due to COVID then we can get out of the contract; however we should be ready to make a decision on whether we will have the 2021 conference by the next PSAP committee meeting.

Kevin Haight suggested that Trisha Marosi send an email out to agencies and vendors with a hopeful and optimistic statement that the conference is still scheduled and a firm decision will be made in the near future. Trisha Marori will also begin working on getting commitments on paper from vendors without collecting any fees at this point.

### **Future Meetings**

- March 3, 2021 – 10:00 a.m. – 12:00 p.m. (virtual)
- April 7, 2021 – 10:00 a.m. – 12:00 p.m. (virtual)

### **Open Forum/Discussion**

**DALF Videos:** (Pocatello PD & Canyon County SO) Contact Kevin Haight if anyone would like to borrow the Denise Amber Lee Foundation videos.

**FaceBook Page:** As a reminder, if anyone has information to be posted on the Idaho PSAP Committee FaceBook page send the information to either Carmen Boeger or Erin Hidalgo.

**Text to 911 PSA's:** The Lewiston Police Department, Whitcom 911 and the Nez Perce County Sheriff's Office communications centers distributed Text to 911 PSA's to help educate the public that Text to 911 is available at those communications centers. Carmen Boeger posted the information on the PSAP Committee facebook page.

**Tanya Lee – Denise Amber Lee Foundation:** Carmen Boeger shared that in 2019 a Nampa PD dispatcher took a call from a young boy whose mother was unconscious and the dispatcher was relaying telephone CPR instructions to the father while he performed CPR on the female. The female survived due to the assistance the dispatcher provided. Tanya Lee from the Denise Amber Lee foundation discovered the call and will be using the call in their classes as a fantastic example of what dispatchers do every single day.

Cindy Felton shared that at the Lewiston Police Department dispatchers receive the same Life Saving Medals that officers receive if a dispatcher assists with saving a life by providing telephone CPR instructions. Carmen Boeger shared that they do the same thing at Nampa Police Department for their dispatchers.

Lynn Parker shared that the annual ILETS conference is still scheduled for April 26-28, 2021 in Boise.

### **Adjourn**

**MOTION: Lynn Parker moved, and Stephanie Harris seconded that the meeting adjourn. The motion passed.**

The meeting adjourned at 10:53 p.m. MST

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Kevin Haight  
Committee Chair

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Cindy Felton  
Committee Secretary