



Attendee Registration Form
Fifth Annual PSAP Seminar
Boise, Idaho
October 18th & 19th, 2016

Professional Development Sessions

The professional development sessions will be taught twice at the seminar, with the exception of The Will to Survive: Dealing with the Aftermath of Trauma and 9-1-1 Critical Thinking. The classes will be presented once on October 18th and again on October 19th. Attendees who participate in the full seminar will have the opportunity to see all of the courses.

Difficult Personalities
(taught by Pam Thompson)

Suicide Assessment and Intervention for Dispatchers
(taught by Laura Senderowicz)

Leadership-Everybody's Business
(taught Jim Dalley)

The Will to Survive: Dealing with the Aftermath of Trauma
(taught by Dr. Bobby E. Smith, Ph.D)

9-1-1 Critical Thinking
(taught by Sue Pivetta)

