

SAVE THE DATE!

Featuring Keynote Speakers:

Michelle Lilly, PhD. - Current Research Evidence
on Health in 9-1-1

Kyle Plush Answer the Call Foundation - Be Your Best Self

Breakout Sessions:

"Individual & Organizational Interventions For 9-1-1"

"Customer Service Round Table"

Technical/Technician Sessions

"Leading The Toxic Employee"

"Court Room Testimony"

And More!

October 18 - 20, 2021
Boise, ID



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Hello Public Safety Communications Professional,

We invite you to attend the Ninth Annual PSAP Conference in Idaho. The 2021 conference will be held in Boise on **October 18th - 20th** at the Riverside Hotel. A welcome reception will be held on October 18th from 6 pm - 8 pm and all attendees are invited.

Please ensure that your public safety communications center participates in this event. It will feature incredible training opportunities including high-quality presenters, training created specifically for 911 technical/dispatch professionals, access to leading industry partners, and valuable networking opportunities. POST credits will be available for attendees.

Registration is free of charge. To see full details visit:

<https://www.eventbrite.com>.

Registration opens July 1, 2021. We look forward to seeing you there!

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Idaho Public Safety Communications Commission
and
Idaho Chapter of APCO/NENA**



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