

PSAP Committee Meeting
June 1st 2016
Idaho State Police RCCS
700 S Stratford Drive Building # 7
Meridian, Idaho

In Attendance:

Kevin Haight, ISP	Delisa Orren, ISP	DeAnn Taylor, Cassia County
Carmen Boeger, Nampa PD	Roxanne Wade, Caldwell SO	Erin Hidalgo, Bingham County
Charlene Holbrook, Post Falls PD	Christi Richie, Twin Falls PD	Trisha Marosi, ISP
Cindy Felton, Lewiston PD	Kelly Copperi, Valley County	Wendy Berrett, Whitcom
Robert Hugi, APCO	Anna Pearson, Fremont County	Cullin Sherman, Madison County

On the Phone:

No one called in.

The PSAP Committee members welcomed Christi Richie from the Twin Falls PD to the committee.

Trisha Marosi suggested that the PSAP Committee go meet the dispatchers attending the dispatch academy that was in session to introduce ourselves and explain what the PSAP Committee represents. Arrangements were made for this suggestion.

Financial Report:

Wendy Berrett reported that the travel budget has \$6,098.85 and the training budget has \$3,633.75. These amounts include the expenses related to the Denise Amber Lee Foundation (DALF) training. Kelly Copperi made a motion to accept the Financial Report and Erin Hidalgo seconded the motion. The motion was passed unanimously.

APCO/NENA Chapter Updates:

Robert Hugi passed on that the Idaho APCO past-President, Stan Passey, has retired. The Idaho APCO Chapter will be having elections in October. Melissa Stroh will represent Idaho at the national chapters.

Denise Amber Lee Foundation Training Debriefing:

Region 1: Charlene Holbrook and Trisha Marosi

Charlene Holbrook and her Chief attended along with the dispatchers they really enjoyed it. Thought it was very informative.

Trisha Marosi said that those that attended enjoyed it, however, one of the ISP troopers said that he had a concern over a comment that Nathan Lee said that we are seen as dispatchers and are not recognized as professionals. Overall they all thought it was a great training.

Region 2: Cindy Felton and Wendy Berrett

Cindy Felton said her dispatchers are still talking about the training. Her Chief was very impressed with the presentation. Cindy Felton spoke with the FOP President about possibly getting involved with the support of Mandatory Dispatch Certification.

Wendy Berrett: The people from her area were very impressed.

Region 3: Carmen Boeger, Roxanne Wade, DeLisa Orren and Kelly Copperi

Roxanne Wade said her office is still talking about it and it made a huge impact. Some wished that it was the 8 hour presentation instead of just 4 hours.

Carmen Boeger could not get a lot of dispatchers there but a lot of patrol went and they were impressed to see all the officers at the trainings. Nampa PD had Command staff and detectives from the missing persons division attend.

Region 4: DeAnn Taylor and Christi Richie

DeAnn Taylor sent everyone and it was very impactful and has had a big change in all of her dispatchers. The smaller classes were more intimate. People from Winnemucca, NV also attended the class.

Region 5: Erin Hidalgo

Erin Hidalgo said the impact was strong with everyone that attended from her agency. She talked about how some people did not or would not call 911 due to a bad experience with dispatchers.

Representative Kelley Packer was at the meeting in Blackfoot. She thought this training was very good training for not just dispatchers but for everyone in law enforcement.

Kevin Haight:

Kevin Haight said was impressed with how many people attended. Almost 400 people throughout Idaho attended. He was also impressed with how many different agencies attended.

He explained it was an awesome experience being involved with the training and he learned a lot from traveling with the trainers. The IECC had a few members attend and they felt it was fantastic training.

Quarter 3 2016 Regional Training:

Eric Heitzinger will be teaching Health and Wellness. He is certified and ready to teach. Erin Hidalgo made a motion to approve Eric Heitzinger as the Quarter 3 2016 Regional Training speaker and Kelly Copperi seconded the motion. The motion passed unanimously.

Fusion Center Training:

Sgt. Dave Neth from the Fusion Center spoke to the PSAP Committee about what kind of training they could provide for a future regional training. He spoke about a new campaign, "See Something, Say Something" that they are promoting.

We talked about the Fusion Center being a breakout during the Seminar. Trisha Marosi suggested possibly having a vendor space and Kelly Copperi suggested putting a flyer about the Fusion Center in the bags at the seminar.

Dispatcher Certification Update:

The Sheriff's Association voted against endorsing the Legislation as it is currently written; however, the concerns can be overcome. Clint Berry and Lt. Haight applied for a grant with the Idaho Public Utilities Commission that would reimburse POST their administrative cost under a mandated Dispatch Certification for 3 or 4 years. They were granted the money in the amount of \$44,910.00.

Officer Elections:

Vice Chair: Carmen Boeger nominated Erin Hidalgo to be the Vice Chair. Cindy Felton seconded the motion. DeAnn Taylor made a motion to close the nominations. Kelly Copperi seconded the motion. Motion passed unanimously.

Secretary: Kelly Copperi made a motion to nominate Anna Pearson as Secretary. Trisha Marosi seconded the motion. Roxanne Wade made a motion to close the nominations and DeAnn Taylor seconded the motion. Motion passed unanimously.

Treasurer: Roxanne Wade made a motion to nominate Wendy Berrett as Treasurer. Erin Hidalgo seconded the motion. DeAnn Taylor made a motion to close the nominations and Kelly Copperi seconded the motion. Motion passed unanimously.

5th Annual PSAP Seminar:

Location: Wyndam Garden Hotel

Some of the committee stopped to have breakfast and looked around the hotel. They are making the hotel into 3 hotels. They have made some improvements to the hotel.

Date: October 17-19 2016

Keynotes: Dr. Bobby Smith and Sue Pivetta

Breakouts: Only waiting on one bio from one speaker.

Assignments:

Sponsor/Vendors & Fee: Trisha Marosi and Charlene Holbrook

We should be close to \$7,750.00 and our goal is \$25,000.

Speakers/breakouts/Post Credit Approval: Carmen Boeger and Roxanne Wade

Carmen Boeger has not received the 5 questions from Laura Senderowicz. She will reach out to her to get them. Have not gotten anything from Jim Dalley. DeLisa Orren will contact him to get his information. Kelly Copperi is still working on her material.

Facility Food AV equipment: Delisa Orren

Nothing new to report.

Registration/Attendee Name & Email List: Erin Hidalgo

Nothing new to report.

Binders/ Posters / Promotional Materials: DeAnn Taylor, Cullin Sherman, Kelly Copperi

Trisha Marosi suggested that we include a letter from the Governor. Kevin Haight will talk to someone about that.

Swag Bags: Kelly Copperi and Wendy Berrett

Kevin Haight received the bags from Spillman last week. We have 30 or 40 tablets. Talked about the Bingo cards and raffle tickets.

Certificates/Photos/Newsletters: Anna Pearson and Cindy Felton

Nothing new to report.

Registration Table / Schedule Cards: Bruce Bowler and Cullin Sherman

Nothing new to report.

Challenge Coins: Cindy Felton

Cindy Felton shared that the challenge coins have been received and Kevin Haight has them.

Roxanne Wade suggested getting a cake with our logo and 5th year anniversary.

Hockey Game: Kevin Haight

Nothing new to report.

Window Stickers: Kelly Copperi

Nothing new to report.

Future Meetings:

July 6, 2016 at ISP RCCS – 1000-1600

Discussion for the August meeting will be at the July meeting

Erin Hidalgo brought up the subject of us having a face book page. Carmen Boeger said that she would be willing to volunteer along with Kelly Copperi and Trisha Marosi to help with the upkeep of the page. We would need to get permission from the IECC before we did anything with social media.

Meeting adjourned.