

IDAHO PUBLIC SAFETY COMMUNICATIONS COMMISSION

4040 W. Guard St.
BOISE, ID 83705

OFFICIAL MINUTES

A meeting of the Idaho Public Safety Communications Commission was held on November 7, 2019, at 945 E. Pine Ave., Meridian, ID. Commission Vice Chair David Gates called the meeting to order at 1:02 PM. A quorum was present.

Members Present:

- Craig Kingsbury, ICOPA
- Michele Carreras, Treasurer, IDHW State Comm (via Phone Bridge)
- Rick Youngblood, Legislature
- Kevin Haight, ISP (via Phone Bridge)
- Jeff Weak, ITA (via Phone Bridge)
- David Gates, Vice Chair, IFCA
- Len Humphries, ISA
- Carmen Boeger, DIGB 3
- Jacob Greenberg, DIGB 4 (via Phone Bridge)
- Lorin Nielsen, DIGB 5
- Sam Hulse, DIGB 6 (via Phone Bridge)

Members Absent:

- Garret Nancolas, Chair, IAC
- Brad Richy, IOEM
- Stephen Bartlett, ISA
- Ben Wolfinger, DIGB 1

Others Present:

- Craig Logan, 9-1-1 Program Manager
- Dave Moore, Grants Manager
- Adam Warr, AG Office
- Clint Berry, IPSCC Consultant
- Nathan Reed, Admin Assistant
- Stacy Graves, Geo Com (via Phone Bridge)
- Michelle, Verizon (via Phone Bridge)
- Wes Clark (via Phone Bridge)
- Ryan Olsen (via Phone Bridge)
- Abby Hamilton, NG911 (via Phone Bridge)

- Ed, CenturyLink (via Phone Bridge)
- Eric Parry, Federal Engineering (via Phone Bridge)
- Bill Reynolds, Nez Perce County (via Phone Bridge)
- Teresa Anderson (via Phone Bridge)
- Greg Holt (via Phone Bridge)
- Cathy Marcus (via Phone Bridge)
- Todd Quast, Cassia County
- Kent Searle, Cassia County
- Nikki Jansen, ASCO
- Daren McKinney, Verizon
- Staci Schneider, Intermountain
- Steve Woodall, IOEM
- Matthew Hicks, Twin Falls Police
- Anthony Barnhart, Twin Falls Police
- Donald Mitchell, NG911 Services
- Kathleen Mitchell, NG911 Services
- Damir Nadarevic, AT&T
- JJ Hayes, AT&T
- Christine Ballard, Verizon
- Sarah Kipper, Owyhee County

Commencement

Vice Chair Gates called the meeting to order at 1:02 PM, and asked for introductions.

MOTION: Commissioner Humphries moved, Commissioner Nielsen seconded that the meeting open. The motion passed.

Vice Chair Gates called for a moment of silence for Commissioner Lan Smith, who passed away in an aviation accident, to remember all the service he provided to the State of Idaho.

Commissioner Nielsen ask for recognition of Nikki Jansen, who is retiring, for all the service she has provided in emergency communications.

Consent Agenda

*12 September 2019 Minutes
August and September 2019 Financial Reports*

MOTION: Commissioner Nielsen moved, Commissioner Kingsbury seconded, that the Commission approve the 12 September 2019 Minutes, and August and September 2019 Financial Report. The motion passed.

9-1-1 Program Manager and Grants Manager Reports

MOTION: Commissioner Kingsbury moved, Commissioner Youngblood seconded, that the 9-1-1 Program Manager, and Grans Program Manager Reports be approved. The motion passed.

Action Agenda

Unfinished Business

Federal Engineering Updates

Mr. Scot Strom briefed the Commission on the progress of the Federal Engineering project. PSAP visits were completed at the end of September. The return rate of the PSAP Surveys was much higher than expected. As Federal Engineering drafts their reports, they will go to the 9-1-1 Committee for feedback. The Commission will have actionable items by the end of the first phase of the project.

New Business

Discussion of USF and IPUC Coordination

Mr. Clint Berry reported on the efforts of the Idaho Public Utilities Commission's efforts to modernize the Universal Service Fund. The USF was established in 1988 to help small, rural telephone companies provide landline dial tone service. With the decline of landline services, the fund has shrunk significantly. There has been discussion on how to bring broadband into the USF. There has been legislation drafted, and some language has been added to include emergency communications services and broadband. A small portion of the USF funds will come to the Commission to help build a Next Generation 9-1-1 system.

MOTION: Commission Nielsen moved, Commissioner Humphries seconded, that the Commission approve the added language, 62-610F in reference to 31-4818. The motion passed.

MOTION: Commissioner Nielsen amended his motion, and moved, and Commissioner Humphries seconded, that the Commission approve the added language as it was presented in the draft bill presented to the Commission. The motion passed.

Future Meetings

January 09, 2020 – Ada County PSAP

March 05, 2020 – Ada County PSAP

MOTION: Commissioner Kingsbury moved, Commissioner Boeger seconded, that the January, and March meeting dates and location be approved. The motion passed.

Information Agenda

Unfinished Business

There was no Unfinished Business.

New Business

9-1-1 Program Manager Report

Mr. Craig Logan reported that he is working on a draft of the Legislative Report, which will go out to the Commission for review in December, and approval in January.

The State of Idaho is nearing 100% text-to-9-1-1.

86% of the population of Idaho is covered by RapidSOS's provided enhanced location services. PSAPs are actively using the product.

At the IOEM Preparedness Conference, there was a briefing from the Florida sheriff who was in charge of the Parkland shooting investigation. It was a very impactful presentation, discussing which PSAPs in Florida received which calls during the Parkland shooting event. There was lost time with all the call transferring, and shortcomings in radio communications. There were lessons learned that Idaho could apply to help avoid similar issues in emergencies.

The DIGB 2 representative for the Commission has gone to the Governor's Office. Lan Smith's vacancy will also be filled when the Governor's Office provides notification.

Grants Program Manager Report

Mr. Dave Moore reported that there are three grant cycles currently in operation. The 2018 grants are being closed out, 2019 grants are currently being worked on, and 2020 grants have just started up. 2018 grants should be completely closed by January 2020, and there will be funds returned to the grant fund.

SWIC Update

Mr. Brent Larson provided an update on SWIC activities. The position for the SWIC is currently undergoing interviews, and hopefully a candidate will be selected by the second week of November. Once selected, the SWIC will be working on the Tactical Interoperable Communications Plan, Field Operations Guide, and Statewide Communications Interoperability Plan.

Mr. Larson thanked Mr. Logan, Commissioner Carreras, and Mr. Ben Call with Public Safety Communications, for sitting in on the initial interview panel to select the SWIC candidates.

Garth Brooks Concert Lessons Learned

Chief Paul Roberts with Boise Fire Department briefed the Commission on the issues with communication during the large scale event of the recent Garth Brooks concert at Albertsons Stadium in Boise. Cell service with Verizon did not work well, or did not work at all, but the AT&T FirstNet services did work. The main lesson learned is that there should be multiple options that can be utilized when one or more fail.

East Idaho Project Update

Mr. Greg Warner gave an update to the Commission on the ongoing project in east Idaho connecting county PSAPs. Oneida County will be joining, and will be completely IP based.

Committee Review and Updates

PSAP Committee

Commissioner Haight reported that 35 students are enrolled in the Dispatch Academy from POST, and will be graduating December 13. The Online Dispatch Academy is progressing, and is still projected to be up and running by the end of the year.

The 8th Annual PSAP Conference just finished up. The attendance was around 180. There was a dispatch and a technical track. Feedback has been great.

Commissioner Haight thanked Commissioner Youngblood for being the keynote speaker on day two.

First quarter training has been set, and will be about the Idaho Fusion Center and its purpose, functions, and capabilities.

Idaho Chapter of APCO and NENA has been awarded the Western Regional Conference in 2021, and will be held in Boise. This will be a big opportunity for Idaho and the Commission.

DIGB and Tribal Updates

DIGB 1 – No report.

DIGB 2 – No report.

DIGB 3 – Commissioner Boeger reported that they met in September, and discussed the Trauma Intervention Program, and had an overview of the Owyhee County hazmat explosion in 2018. The next meeting will be on November 21. Dispatch Academy graduation from POST will be December 13.

DIGB 4 – Commissioner Greenberg reported that they met October 9, and had a presentation from Mr. Brent Larson. At the next meeting in February there will be a presentation from IRON.

DIGB 5 – Commissioner Nielsen reported they have not had a recent meeting, but are still looking into the encryption issues in the DIGB.

DIGB 6 – Commissioner Hulse reported they had a busy summer, and the next meeting will be November 14.

Open Forum/Discussion

There were no additional comments.

Adjourn

MOTION: Commissioner Nielsen moved, Commissioner Kingsbury seconded, that the meeting adjourn. The motion passed.

The meeting adjourned at 2:50 PM.