

PSAP Committee Meeting

April 5, 2017

Sheriff's Association

3100 Vista Avenue, 2nd floor Conference room

Boise, Idaho

In Attendance

Kevin Haight, ISP

Anna Pearson, Fremont Co

DeLisa Orren, ISP

Cindy Felton, Lewiston PD

Carmen Boeger, Nampa PD

Trisha Marosi, ISP

Roxanne Wade, Canyon Co

Cullin Sherman, Madison County

Kelly Copperi, Valley County

DeAnn Taylor, Cassia County

Rebecca Simpson, Blaine County

On the Phone:

Dana Hanford, CPMR

POST Director McCraw – ECO Certification

POST Director McCraw attended the beginning of the meeting to discuss the process of changing IDAPA rules due to the new legislation being passed reference the Mandatory Dispatcher Certification and Hiring Standards. Mr. McCraw explained that the changes need to be completed prior to April 12th to be considered, otherwise they cannot be changed until the year 2019. He explained that POST does not have any staff members who are SME's (Subject Matter Experts) and will rely on the PSAP Committee members to supply that expertise. Mr. McCraw spoke about the need to decide about the continuance of the POST Dispatch Academy, how the on-line dispatch academy looks like, the need for practical and academic tests and the PSAP Committee will need to look at the necessary objectives for the required training.

APCO NENA Update. The Idaho chapter is working on getting the checking accounts updated. Jennifer will be meeting with Robert Hugi and then going to Eastern Idaho to meet with Erin to get NENA accounts fixed and checking accounts set up.

Financial Report:

The travel budget has \$13,197.69. Training budget has \$5,981.76. There has been no change in the budget until April 6th 2017.

Q2 Regional Training:

Diana Register – External Customer Service – Dates have all been scheduled and flyer distributed.

Q3 Regional Training:

Jennifer Sullivan – Positive Work Environment – Dates have all be scheduled and Trisha is working on the flyer.

6th Annual PSAP Conference Review

Location: Riverside Hotel - October 16th - 18th.

PSAP Committee members need to email DeLisa with dates of rooms each member will need for the conference.

Keynotes Day 1: Doug Showalter - Leaving a Lasting Legacy

Keynote Day 2: Adam Timm - Everyday Superheroes: The Resilient Front Line

They are both booked and ready to go.

Breakouts: Kelly Copperi – Health and Fitness, Barbara Ireland – Social Media Pitfalls, Brian Herritt – Autism Class, and Suicidal Callers. Kevin with check with Michele Carreras to get more information on the speaker on Suicidal Callers.

Assignments:

Sponsor / Vendors & Fee: Trisha, Charlene:

Vendors have already been registering.

Speakers / Breakouts / Post Credit Approval: Carmen and Roxanne

Has the information from the keynotes.

Facility / Food / AV Equipment: DeLisa

DeLisa reported that Jonathan from Wyndham now works for the Riverside Hotel.

Registration/Attendee Name & Email List: Erin

No update.

Binders / Posters / Promotional Materials: DeAnn, Kelly

DeAnn showed us ideas for save the date cards. The committee made a recommendation for one.

Swag Bags / Raffle Items: Wendy, Kelly

We need new swag bags, pens, and lanyards.

Evaluations: Kelly

Nothing to report at this time.

Certificates / Photos / Newsletter: Anna, Cindy

Nothing to report at this time.

Registration Table / Schedule Cards: Erin, Cullin, Roxanne

Nothing to report at this time.

Hockey Game: Kevin

Nothing to report at this time.

Honor Guard. Wendy and Kevin

Nothing to report at this time.

Governor Welcome letter: Kevin

Nothing to report at this time.

Photo Booth. Rebecca/ Jennifer Sullivan

Nothing to report at this time.

IT/ Radio /GIS breakouts:

Nothing to report at this time.

Idaho APCO/NENA Meeting.

Evening of first day at 1730 with a big raffle item.

Kelly will make arrangements to have the PSAP Conference put on the POST calendar.

Future Meetings:

May 3, 2017 (1000-1600): Rexburg, ID at the Sheriff's Office. Cullin will make arrangements.

Dispatcher Certification updates:

Carmen made a motion for Kevin Haight to meet with POST personnel to get the IDAPA rules modified prior to the April 12th deadline. Cullin seconded the motion. The motion passed unanimously.

Kelly made a suggestion of having some type of basic academy at the end of the Conference, so PSAP Committee members can teach an academy.

The PSAP Committee will need to develop the necessary objectives for the training for certification in the near future.

We discussed that emergency medical dispatching may become part of the requirement at some point in the future.

Open Comment:

DALF Video: Anna took the CD that Roxanne turned in.

National Public Safety Telecommunicator's Week is April 9-15, 2017.

IPOM Candlelight Vigil - May 17th

IPOM Ceremony – May 18th

2018 PSAP Conference - CDA

Online course reviews – Roxanne (Priority Dispatch) and Erin (APCO and PowerPhone) – No update.