

PSAP Committee Meeting
May 2, 2018
Twin Falls County West, Room B
630 Addison Avenue West, Twin Falls, Idaho

In Attendance

Kevin Haight, ISP	Briyan Jorgensen, Bingham County
Carmen Boeger, Nampa PD	Trisha Marosi, ISP
Rebecca Simpson, Blaine County	Jennifer Sullivan, ISP
Anna Pearson, Fremont Co	Todd Quast, Cassia County
Cullin Sherman, Madison County	Hope Lindsey, Sir Comm
DeAnn Taylor, Cassia County	Trina Strong, Idaho Falls PD
Tami Lauda, Twin Falls PD	Amanda Sterling, Idaho falls PD
Wendy Barrett, Whitcom	Sherry Glick, Idaho Falls PD
Erin Hidalgo, Bingham County	

On the Phone:

Dana Hanford, The Sales Group	Kelly Copperi, Valley County - joined call at 1330
Roxanne Wade, Canyon County - joined call at 1330	

Financial Report:

The travel budget has \$10,538.95. Training budget has \$4,624.74. Erin made a motion to approve the financial report. Trisha seconded the motion. The motion passed unanimously.

Carmen Boeger asked if there were any concerns with the budget. Wendy Berrett believes we will be fine with the budget.

Wendy Berrett advised that Kim Kane's travel for quarterly training was \$1,229.01.

APCO/NENA Chapter Updates:

Jennifer Sullivan advised that there is \$12,620.14 in the PSAP conference account, after paying \$1000 for the boat.

APCO training is coming up May 22nd and 23rd, so far the first day has 20 registered and 10 registered on the second day.

The MCC Rally is free and getting the word out that the public can attend the rally as well. The class is \$99.00 dollars.

Idaho APCO did win the bid for the Western Regional Conference in 2021. The Conference will be held at the Boise Center at the Grove in March.

Regional Training:

Q1: Suicide Prevention/ Kim Kane: She has completed her trainings for Q1. She would be a great resource if you wanted something for in-house help for suicide. We may want to have her for future events.

Q2: Critical Incidents/ Stress Management/ Shelly Renner: There are people registering that are not dispatch.

Q3: Domestic Violence from call to prosecution/ Angela Weeks: Carmen is needing dates from the facilitators.

Jennifer Sullivan suggested Joe Sullivan and Robin McPherson who has been 911 dispatchers and would be willing to teach dispatch liability. Anna Pearson suggested Sheriff Humphries, who would be willing to teach an Active Shooter Class. Hope Lindsey (Hope@sircomm.com) has taught Quality Assurance and is willing to teach a quarterly training.

Have had good dealings with POST getting classes approved. It is hard to get credit for online classes.

7th Annual PSAP Conference Review

Location: Best Western Plus, Coeur d'Alene Inn, 506 W Apple Way Avenue

Date: October 1-3, 2018 with the Welcome reception and Registration being held on October 1st.

Keynotes – All confirmed

- **Day 1:** Retired Fire Chief Rick Lasky
- **Day 2:** Pam Thompson

Breakouts:

- Purpose over Preference, Andrea Dearden
- Multi Agency Critical Incidents, Beth English
- Community Outreach, Melissa Stroh & [Carmen Boeger](#)
- Life Flight unknown class name as of yet.
- Tactical Dispatch, Rick Lasky,
- Tammy Smith is bringing another instructor with her.

Seminar fundraiser: \$28,500.- We had \$6,000 in the account before fundraising. We have only raised \$5,750.00 so far from vendors and \$5000.00 from private donors. Captain Haight will send out the sponsor letter to everyone so we can send them out.

Carmen Boeger is getting ready to submit everything to POST for credits.

IT Radio Tech Breakouts

We need to have what classes they will be having along with Bios on the instructors. Todd Quast said that the classes were good classes they had last year. We need to include their class information into our binders.

Assignments:

Sponsor / Vendors & Fee: Trisha/Charlene

Trisha Marosi suggested that we try to get other donations since there is an increase in the budget and she is concerned with several of the vendors merging. The food cost is higher.

Facility / Food / AV Equipment: Charlene/Jennifer

Craig Logan asked to find a room for IPSCC meeting on Monday. There will be a prep room for our Committee. The plan is to start on Sunday to put together the binders and bags. Need the IT paperwork and count for the IT people. We will also need office supplies. Dry erase boards, thank you gifts, challenge coins. Carmen Boeger volunteered Captain Haight to take care of the gifts for the speakers.

Registration/Attendee Name & Email List: Kelly/Erin

Erin Hidalgo said that Eventbrite is not set up as of yet. Jennifer Sullivan talked about the APCO awards and when would be a better time to give them out. Nominations would be voted on by other people that are not associated with APCO or NENA. Suggestions we made to put something on their name tag that says they signed up for lunch. (Gold stars)

~~[Need to have the registration open by July 1 and have it close the first of Sept 1. Carmen made suggestion to communicate through the registration process that there is a registration requirement for the boat cruise and that space is limited. We will require a count for food. Charge \\$20.00 dollars for attendees and their guests to go on the boat cruise. Will be first come first serve for the cruise. Need to have the registration open by July 1st and have it closed Sept 1st. Carmen Boeger made a suggestion to tell everyone that registration is required and space is limited and we need a count for food. Charge \\$20.00 for attendees and their guests to go on the boat cruise and will be first come first serve.](#)~~

Carmen Boeger made a motion to start at 7:45 and Captain Haight makes his opening speech short and move the introductions to a later time and to have the APCO awards in the morning. Erin Hidalgo seconded the motion. Motion passed unanimously.

Binders/Posters/Promotional Materials: DeAnn

Will be getting smaller binders and will leave out the spine paperwork.

Swag Bags / Raffle Items: Wendy/Kelly

Dana Hanford said that he was going to take care of them. [He has told Captain Haight that AVTEC will supply 300 swag bags for the 2018 Conference.](#)

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Certificates / Photos / Newsletter: Anna/Cindy

Nothing to report at this time.

Registration Table / Schedule Cards: Cullin

Nothing to report at this time.

Boat Cruise: Might be more cost effective for the buffet rather than the appetizers.

Carmen Boeger made a motion that we go with the buffet and let the PSAP Committee members in northern Idaho decide on choices. Erin Hidalgo seconded the motion. Motion passed unanimously.

Honor Guard. Nothing further.

Singers:

- Day 1:
- Day 2: Trisha suggested a private school 1st grade class we could have sing the national anthem. The committee all agreed to have them sing for the conference.

Photo Booth: Charlene/Jennifer/Rebecca

Found a good spot for the booth.

Governor welcome letter: Captain Haight

Nothing new to report.

Idaho APCO NENA Meeting: Will be held during lunch of the 2nd day with a raffle item given away.

Speakers-Travel Coordinator: Rebecca

Captain Haight has been sending travel plans to Rebecca Simpson for the keynotes and instructors who need rides to and from the airport.

Dispatcher Certification updates: Captain Haight

Captain Haight said the IDAPA rules have become official and [are now published](#). They [can be found through a link are](#) on the POST website. POST [anticipates possibly having to issue is anticipating they are going to have to issue](#) waivers for those [who it will be that it will be impossible to certify before December 1, 2018 get them certified within 9 months. It is currently unknown if there will be They do not know if there will be](#) another [2018 dispatch academy following the one slated for July 2018 dispatch](#). POST [Council still](#) has to approve the curriculum that the [PSAP committee has been put reviewing/revising together](#). Regionally [hosted](#) academies will be a good thing [and it should be expected those will eventually be possible to have available](#). There will [also](#) be an online option, [but there still remains much work to do before that becomes available but that is still up in the air on the demographics of it being online](#). For those that have been hired after [July 1, 2012 and have that has not already completed POST Certification, they will gotten Post-Certified will](#) have to be certified. [For those If they were hired before July 1, 2012, and have worked fulltime for the entire period since then, they will be exempted from the certification requirement grandfathered in](#). Questions about dispatchers coming from another state. There is a [POST challenge clause \(IDAPA 11.11.01.200\) but there has not yet been a challenge test developed and approved. t this time not a challenge test for dispatchers.](#)

POST Counsel required the learning objectives be updated. They have been updated and approved. The subcommittee is working on the curriculum. [You will find the rules will be in the IDAPA rules 11.11.01 page 46 section 200.](#)

Curriculum is well on its way to being completed. [Objectives have been reviewed and are almost completed with revisions.](#) The sub-committee is at a point to start creating [PpowerPpoints](#), which POST will still require. [This is being done cautiously because the online version might have an alternate and the curriculum sub-committee doesn't want to do unnecessary work. With direction from Captain Haight, PowerPoints may be revised too.](#)

Captain Haight [has](#) met with [several](#) ~~the~~ different community colleges and all are interested in participating with either on site academies or online academies. IDLA ([Idaho Learning Academy](#)) [is also a strong possibility-will keep it neutral for everyone.](#)

~~College of Eastern Idaho would hire post certified instructor for the courses. They could build the whole thing but POST would be in charge of taking care of the applicants.~~

What is next? Until the curriculum is completed we won't meet with the online facilitators.

Captain Haight will reach out to IDLA to see if they would be willing to come to our next meeting to show us what they are able to do for us.

POST is not going to allow a vendor that will profit from the courses that dispatchers will have to take.

Community colleges are state funded along with IDLA.

Several committee members took online courses through different Vendors. They have very basic generic information. Did not meet with what we would require.

Future Meetings

June 6th in Boise

July 11th Boise - IPSCC meets on July 12

Open Comment Period

There will be voting on new Officers next month since it was not on the agenda.

Carmen Boeger spoke about career and officer survival by Betsy Smith. [Pain behind the badge.com](#)

Channel 7 news came to Nampa PD to do a story.

Carmen Boeger talked about team building activities.

DALF Videos:

DeAnn Taylor brought it back. Idaho Falls took the one that DeAnn Taylor had. They will take it to Erin Hidalgo when they are finished.

PSAP Conference 2019 – October 7-9, 2019 Riverside Hotel: dates are reserved.

Meeting adjourned