

IDAHO PSAP STANDARDS & TRAINING COMMITTEE

OFFICIAL MINUTES

A video/tele-conference meeting of the Idaho PSAP Standards & Training Committee was held on July 29, 2020. The committee was unable to meet in person due to the COVID-19 restrictions.

Commencement

Chair Kevin Haight called the meeting to order at 10:00 a.m. MST. A quorum was present.

Members Present:

- Kevin Haight, Idaho State Police
- Cullin Sherman, Madison County SO
- Carmen Boeger, Nampa PD
- Lynn Parker, Jefferson County SO
- Cindy Felton, Lewiston PD
- Wendy Berrett, Whitcom
- Trisha Marosi, Idaho State Police
- Stephanie Harris, Pocatello PD
- DeAnn Taylor, Cassia County SO
- Charlene Holbrook, Post Falls PD

Members Absent:

- Erin Hidalgo, Bingham County SO
- Kelly Copperi, Valley County SO
- Roxanne Wade, Canyon County SO

Others Present:

- Casey Vanbuskirk, Shoshone County SO
- Jennifer Sullivan, Idaho State Police, Idaho APCO/NENA President
- Dave Taylor, City of Lewiston/Nez Perce County 911 Coordinator

Consent Agenda

Committee Financial Report – Wendy Berrett gave the Committee Financial Report through June 30, 2020 – Travel - \$9,751.36 and Training - \$5,209.26.

Information Agenda

APCO/NENA Chapter Updates (www.2021apcowrc.org)

Jennifer Sullivan shared the following about the Idaho APCO Western Regional Conference (WRC):

- The Idaho APCO/NENA chapter is accepting nominations for annual awards.
- They will be meeting in the near future to discuss the upcoming conference and decide whether it will be cancelled.

ECO Academy Curriculum/IDLA

Kevin Haight shared that Emergency Communications Officers throughout the state are taking the online ECO academy, successfully passing the academy and receiving their Idaho certification.

Action Agenda

Regional Quarterly Trainings

Q1 – Fusion Center – Bret Kessinger

Q2 – Active Shooter – Jason Cantrell, Nampa Police Department

- This was cancelled due to the COVID-19 pandemic.

Q3 – Critical Incident Training – Jason Cantrell, Nampa Police Department

- Carmen Boeger will be meeting with Jason Cantrell next week and will solidify dates with PSAP committee members following the meeting.

Q1 2021 – Trauma and PTSD Training – Dr. Christen Ann Kishel, Psychologist, PhD

2020 Conference Dates & Location – Coeur d’Alene Inn - October 19-21, 2020

Cancelled due to pandemic.

Fall 2020 Online Training Options Discussion

Kevin Haight shared that POST requires a virtual class to be live and interactive for it to be eligible for POST credit; however, the training does not need to be POST credited to count towards an ECO’s certification mandatory continuing education hours. He offered that the PSAP committee could provide free webinar training across the state to ECO’s this fall.

The committee members agreed that any type of training would be worthwhile and would provide an ECO the opportunity to get some continuing education hours. Lynn Parker suggested that every agency would be responsible for entering their attendees training hours into the state MTRS system.

Kevin Haight said that Moetivations has a virtual learning platform available. They have a long list of topics and the course would be available for 30 days. The committee would pay for the costs. They would bill the committee per student, approximately \$12.00 and the activation fee is minimal. Classes are 1-4 hours each.

Trisha Marosi suggested that we try to get an industry partner to sponsor the costs. Kevin Haight asked Wendy Berrett if the training and travel funds can be transferred from one fund to the other. Wendy Berrett will check with Michelle Carreras.

The committee members reviewed the list of available classes and narrowed the list down to the following recommendations:

1. 6 Pillars of Character: Daily Activity
2. Character Based Communications
3. Morale Boosters
4. Noticing Situational Stress & Developing Coping Skills
5. Peer Support: Daily Activity
6. Peer to Peer Communications: Team Cohesiveness
7. Multi-generational Strategies (a class for supervisors/managers)

Kevin Haight will send Motivations an email asking for detailed course descriptions for the recommended courses and the cost of the training. He has a follow-up telephone call with them scheduled for August 18th.

Future Meetings

To be announced at a later time.

Open Forum/Discussion

DALF Videos: (Madison County) Contact Kevin Haight if anyone would like to borrow the Denise Amber Lee Foundation videos.

FaceBook Page: As a reminder, if anyone has information to be posted on the Idaho PSAP Committee FaceBook page send the information to either Carmen Boeger or Erin Hidalgo.

ECO Academy Curriculum: Carmen Boeger shared that Cassie Owens from Ada County contacted her to inquire if some of the ECO academy curriculum could be modified. Cassie Owens explained that during the last academy held at Ada County attendees suggested that some of the curriculum be replaced with more specific dispatch related topics, i.e. replace the class on nutrition for a class on suicidal callers. All committee members agree that we welcome constructive criticism and are aware that the curriculum will consistently need updated.

Stephanie Harris said that she is currently planning for the POST academy being held in November and would certainly be open to making some changes. She will reach out to Ada County to get more information.

Adjourn

MOTION: Carmen Boeger moved, and DeAnn Taylor seconded that the meeting adjourn. The motion passed.

The meeting adjourned at 11:16 p.m. MST

Kevin Haight
Committee Chair

Cindy Felton
Committee Secretary